

Mr [REDACTED] & Mrs [REDACTED]
[REDACTED]
[REDACTED]
Slough
Berkshire
SL3 [REDACTED]

Mr C. Wade
Loan Free
30 Clarence Street
Southend on Sea
Essex
SS1 1BD

10th August, 2009

Dear Mr Wade,

RE: NATWEST BANK LOAN ACCOUNT NUMBER: [REDACTED]

We are writing to thank you for affectively writing off our Natwest Loan.

When we originally took out the Loan Natwest made it very, very easy for us to borrow £15,000.

However, it was not long before we started to realise that due to difficult economic times, we would be unable to afford a decent standard of living and repay Natwest the £233 odd each month.

We contacted Natwest and explained our difficult financial situation, eventually they agreed to accept a reduced payment of £125 a month for a period of 6 months. However, some months we had difficulty affording even this and missed several payments.

We began to receive threatening letters from Natwest and eventually they transferred our Account to their debt collection department in Telford, which they call their Credit Management Services Department. We then started to receive lots of letters and phone calls demanding payment.


Many of the letters and calls from Natwest, threatened to take us to court. We were extremely worried and did not know what to do. However, we saw your advert and decided we had nothing to lose by contacting your Company.

Thank you for passing us a copy of the letter you have received from Natwest Bank confirming that we will not have to repay our Loan because it is Unenforceable.

Through using your Company in return for payment of your relatively small fee we have been able to save ourselves over £14,000, reduced our monthly outgoings by over £233 and can now sleep at night.

The service your Company provided was excellent and we cannot thank you enough for your help.

Yours sincerely,



Mr [REDACTED] R [REDACTED]



Mrs [REDACTED] R [REDACTED]